

UNITED STATES OF AMERICA
Before the
SECURITIES AND EXCHANGE COMMISSION

INVESTMENT ADVISERS ACT OF 1940
Release No. 6813 / January 13, 2025

ADMINISTRATIVE PROCEEDING
File No. 3-22400

In the Matter of

TPG Capital Advisors, LLC,

Respondent.

**ORDER INSTITUTING ADMINISTRATIVE
AND CEASE-AND-DESIST PROCEEDINGS,
PURSUANT TO SECTIONS 203(e) AND
203(k) OF THE INVESTMENT ADVISERS
ACT OF 1940, MAKING FINDINGS, AND
IMPOSING REMEDIAL SANCTIONS AND
A CEASE-AND-DESIST ORDER**

I.

The Securities and Exchange Commission (“Commission”) deems it appropriate and in the public interest that public administrative and cease-and-desist proceedings be, and hereby are, instituted pursuant to Sections 203(e) and 203(k) of the Investment Advisers Act of 1940 (“Advisers Act”) against TPG Capital Advisors, LLC (“TPG Capital Advisors” or “Respondent”).

II.

In anticipation of the institution of these proceedings, Respondent has submitted an Offer of Settlement (“Offer”) that the Commission has determined to accept. Respondent admits the facts set forth in Section III below, acknowledges that its conduct violated the federal securities laws, admits the Commission’s jurisdiction over it and the subject matter of these proceedings, and consents to the entry of this Order Instituting Administrative and Cease-and-Desist Proceedings, Pursuant to Sections 203(e) and 203(k) of the Investment Advisers Act of 1940, Making Findings, and Imposing Remedial Sanctions and a Cease-and-Desist Order (“Order”), as set forth below.

III.

On the basis of this Order and Respondent’s Offer, the Commission finds¹ that

Summary

1. The federal securities laws impose recordkeeping requirements on registered investment advisers to ensure that they responsibly discharge their crucial role in our markets.

¹ The findings herein are made pursuant to Respondent’s Offer of Settlement and are not binding on any other person or entity in this or any other proceeding.

The Commission has long said that compliance with these requirements is essential to investor protection and the Commission's efforts to further its mandate of protecting investors, maintaining fair, orderly, and efficient markets, and facilitating capital formation.

2. These proceedings arise out of the failure of Respondent's personnel, including at senior levels, to adhere to certain of these essential requirements and the Respondent's policies and procedures. Using their personal devices, these personnel communicated both internally and externally by text messages and/or other unapproved written communications platforms ("off-channel communications").

3. From at least December 2019 (the "Relevant Period"), personnel at TPG Capital Advisors sent and received off-channel communications that, among other things, related to recommendations made or proposed to be made and advice given or proposed to be given in its advisory business. TPG Capital Advisors did not maintain or preserve the substantial majority of these written communications. TPG Capital Advisors' failures were firm-wide and involved personnel at various levels of authority. As a result, TPG Capital Advisors violated Section 204 of the Advisers Act and Rule 204-2(a)(7) thereunder.

4. Respondent's failure to implement procedures reasonably expected to prevent such communications led to its failure to reasonably supervise its personnel within the meaning of Section 203(e)(6) of the Advisers Act.

5. The Commission staff found TPG Capital Advisors' recordkeeping failures after commencing a risk-based initiative to investigate the use of off-channel and unpreserved communications at registered investment advisers. TPG Capital Advisors has initiated a review of its recordkeeping failures and begun a program of remediation.

Respondent

6. TPG Capital Advisors, LLC is a Delaware limited liability company, with its principal office in Fort Worth, Texas, that has been registered with the Commission as an investment adviser since 2012. TPG Inc., a Delaware corporation, is the parent of TPG Capital Advisors, LLC.

Recordkeeping Requirements Under the Advisers Act

7. Section 204 of the Advisers Act authorizes the Commission to issue rules requiring investment advisers to make and keep for prescribed periods, and furnish copies of, such records as necessary or appropriate in the public interest or for the protection of investors.

8. The Commission adopted Rule 204-2 pursuant to this authority. This rule specifies the manner and length of time that the records made in accordance with Commission rules, and certain other records made by investment advisers, must be maintained and produced promptly to Commission representatives.

9. The rules adopted under Section 204 of the Advisers Act, including Advisers Act Rule 204-2(a)(7), require that investment advisers preserve for at least five years in an easily accessible place, the first two years in an appropriate office of the investment adviser, originals of

all communications received and copies of all written communications sent relating to, among other things: (a) any recommendation made or proposed to be made and any advice given or proposed to be given; (b) any receipt, disbursement or delivery of funds or securities; (c) the placing or execution of any order to purchase or sell any security; or (d) predecessor performance and the performance or rate of return of any or all managed accounts, portfolios, or securities recommendations.

Respondent's Policies and Procedures

10. All TPG Inc. affiliated advisers, including Respondent, adopted compliance policies and procedures, including policies and procedures designed to ensure the retention of business-related records, including electronic communications, in compliance with the relevant recordkeeping provisions.

11. Personnel of all TPG Inc. affiliated advisers, including Respondent, were advised that the use of unapproved electronic communications methods, including on their personal devices, was not permitted, and that they should not use personal email, chats or text messaging applications for business purposes.

12. Messages sent through firm-approved communications methods were monitored, subject to review, and archived. Messages sent through unapproved communications methods, such as unapproved applications on personal devices, were not monitored, subject to review or archived.

13. Personnel of all TPG Inc. affiliated advisers, including Respondent, received training, which was designed to address the TPG Inc. affiliated advisers' supervision of their personnel and adherence to their books and recordkeeping requirements. The policies and related trainings notified personnel that electronic communications on approved platforms were subject to surveillance. All TPG Inc. affiliated advisers, including Respondent, had procedures for all personnel requiring annual self-attestations of compliance.

14. TPG Capital Advisors failed to implement a system reasonably expected to determine whether personnel were following the policies and procedures regarding electronic communications. While permitting personnel to use approved communications methods, including on personal and/or firm-issued devices, for business communications, TPG Capital Advisors failed to implement sufficient monitoring to ensure that its recordkeeping and communications policies were being followed.

Respondent's Recordkeeping Failures

15. In October 2022, the Commission staff commenced a risk-based initiative to investigate whether investment advisers were properly maintaining communications that they were required to preserve as records under the Advisers Act. TPG Capital Advisors cooperated with the investigation by proactively gathering and reviewing communications from the personal devices of certain of its personnel and responding to the staff's requests for additional information. TPG Capital Advisors also produced, at the request of the Commission staff, off-channel communications of a subset of these personnel relating to its investment advisory

business. These personnel included senior leadership such as principals, partners, and vice presidents.

16. The Commission staff's investigation found off-channel communications by TPG Capital Advisor personnel, including senior personnel. The majority of the personnel whose communications were reviewed in the course of the investigation had sent or received multiple off-channel communications that were records required to be preserved by TPG Capital Advisors under the Advisers Act. These off-channel communications were sent among colleagues at TPG Capital Advisors as well as to external market participants.

17. During the Relevant Period, personnel at TPG Capital Advisors sent and received off-channel text messages subject to the recordkeeping requirements of Advisers Act Rule 204-2.

18. These off-channel communications included records required to be preserved under the Advisers Act because they related to a recommendation made or proposed to be made or advice given or proposed to be given. For example, a TPG Capital Advisors principal exchanged multiple messages with a colleague and with personnel at another investment adviser on an unapproved platform concerning a proposed investment by a client fund in a target company.

19. In addition, the investigation found off-channel communications that were records required to be preserved under the Advisers Act because they related to the placing or execution of orders to purchase or sell securities. For example, a TPG Capital Advisors partner exchanged messages with a colleague on an unapproved platform concerning potential trades on behalf of a client fund.

Respondent's Violations and Failure to Supervise

20. As a result of the conduct described above, TPG Capital Advisors willfully² violated Section 204 of the Advisers Act and Rule 204-2(a)(7) thereunder.

21. As a result of the conduct described above, TPG Capital Advisors failed reasonably to supervise its personnel, with a view to preventing or detecting certain of its supervised persons' aiding and abetting violations of Section 204 of the Advisers Act and Rule 204-2(a)(7) thereunder, within the meaning of Section 203(e)(6) of the Advisers Act.

Respondent's Efforts to Comply

22. In determining to accept the Offer, the Commission considered steps undertaken by TPG Capital Advisors prior to and after being approached by the Commission staff, as well as cooperation afforded the Commission staff. Prior to this action, certain policies and procedures to

² "Willfully," for purposes of imposing relief under Section 203(e) of the Advisers Act, "means no more than that the person charged with the duty knows what he is doing." *See Wonsover v. SEC*, 205 F.3d 408, 414 (D.C. Cir 2000) (quoting *Hughes v. SEC*, 174 F.2d 969, 977 (D.C. Cir. 1949)).

which Respondent's personnel were subject concerning the use of approved communications methods, including on personal devices, were enhanced.

Undertakings

The Respondent has undertaken to:

23. **Internal Audit.** Within one hundred eighty (180) days of the entry of this Order, TPG Capital Advisors shall require that its Internal Audit function initiate a separate audit(s), to be completed within three hundred and sixty-five (365) days of the entry of this Order, consisting of the following:

a. A comprehensive review of TPG Capital Advisors' supervisory, compliance, and other policies and procedures designed to ensure that TPG Capital Advisors' electronic communications, including those found on personal electronic devices, including without limitation, cellular phones ("Personal Devices"), are preserved in accordance with the requirements of the federal securities laws. This review should include, but not be limited to, a review of TPG Capital Advisors' policies and procedures to ascertain if they provide for any significant technology and/or behavioral restrictions that help prevent the risk of the use of unapproved communications methods on Personal Devices in work conditions (e.g., traveling, site visits).

b. A comprehensive review of training conducted by TPG Capital Advisors designed to ensure personnel are complying with the requirements regarding the preservation of electronic communications, including those found on Personal Devices, in accordance with the requirements of the federal securities laws, as well as a review of TPG Capital Advisors' requirement that its personnel certify in writing on a periodic basis that they are complying with preservation requirements.

c. An assessment of the surveillance program measures implemented by TPG Capital Advisors designed to ensure compliance, on an ongoing basis, with the requirements found in the federal securities laws to preserve electronic communications, including those found on Personal Devices.

d. An assessment of the technological solutions that TPG Capital Advisors has begun implementing to meet the record retention requirements of the federal securities laws, including an assessment of the likelihood that TPG Capital Advisors' personnel will use the technological solutions going forward and a review of the measures employed by TPG Capital Advisors to track personnel usage of new technological solutions.

e. A comprehensive review of the framework adopted by TPG Capital Advisors to address instances of non-compliance by TPG Capital Advisors' personnel with TPG Capital Advisors' policies and procedures concerning the use of Personal Devices to communicate about TPG Capital Advisors' business. This review shall include a survey of how TPG Capital Advisors determined which personnel failed to comply with TPG Capital Advisors' policies and procedures, the corrective action carried out, an evaluation

of who violated the policies and procedures and why, what penalties were imposed, and whether penalties were handed out consistently across business lines and seniority levels.

24. Recordkeeping. TPG Capital Advisors shall preserve any record of compliance with these undertakings, including any materials supporting the certification made pursuant to Paragraph 25, in an easily accessible place for a period of not less than five (5) years from the end of the fiscal year during which the last entry was made on such record, the first two (2) years in an appropriate office of TPG Capital Advisors.

25. Certification. TPG Capital Advisors shall certify, in writing, compliance with the undertakings set forth above. The certification shall identify the undertakings and provide written evidence of compliance in the form of a narrative. The Commission staff may make reasonable requests for further evidence of compliance, and Respondent agrees to provide such evidence. The certification shall be submitted to Thomas P. Smith, Jr., Associate Regional Director, Division of Enforcement, Securities and Exchange Commission, New York Regional Office, 100 Pearl Street, Suite 20-100, New York, NY 10004, or such other person as the Commission staff may request, with a copy to the Office of Chief Counsel of the Enforcement Division, no later than sixty (60) days from the date of the completion of the undertakings.

In determining whether to accept the Offer, the Commission has considered these undertakings.

IV.

In view of the foregoing, the Commission deems it appropriate and in the public interest to impose the sanctions agreed to in Respondent's Offer.

Accordingly, pursuant to Sections 203(e) and 203(k) of the Advisers Act, it is hereby ORDERED that:

- A. Respondent cease and desist from committing or causing any violations and any future violations of Section 204 of the Advisers Act and Rule 204-2 thereunder.
- B. Respondent is censured.
- C. Respondent TPG Capital Advisors, LLC shall, within fourteen (14) days of the entry of this Order, pay a civil money penalty in the amount of \$8,500,000 to the Securities and Exchange Commission for transfer to the general fund of the United States Treasury, subject to Exchange Act Section 21F(g)(3). If timely payment is not made, additional interest shall accrue pursuant to 31 U.S.C. § 3717.

Payment must be made in one of the following ways:

- (1) Respondent may transmit payment electronically to the Commission, which will provide detailed ACH transfer/Fedwire instructions upon request;

- (2) Respondent may make direct payment from a bank account via Pay.gov through the SEC website at <http://www.sec.gov/about/offices/ofm.htm>; or
- (3) Respondent may pay by certified check, bank cashier's check, or United States postal money order, made payable to the Securities and Exchange Commission and hand-delivered or mailed to:

Enterprise Services Center
Accounts Receivable Branch
HQ Bldg., Room 181, AMZ-341
6500 South MacArthur Boulevard
Oklahoma City, OK 73169

Payments by check or money order must be accompanied by a cover letter identifying TPG Capital Advisors as the Respondent in these proceedings, and the file number of these proceedings; a copy of the cover letter and check or money order must be sent to Thomas P. Smith, Jr., Associate Regional Director, Division of Enforcement, Securities and Exchange Commission, New York Regional Office, 100 Pearl Street, Suite 20-100, New York, NY 10004.

D. Amounts ordered to be paid as civil money penalties pursuant to this Order shall be treated as penalties paid to the government for all purposes, including all tax purposes. To preserve the deterrent effect of the civil penalty, Respondent agrees that in any Related Investor Action, it shall not argue that it is entitled to, nor shall it benefit by, offset or reduction of any award of compensatory damages by the amount of any part of Respondent's payment of a civil penalty in this action ("Penalty Offset"). If the court in any Related Investor Action grants such a Penalty Offset, Respondent agrees that it shall, within thirty (30) days after entry of a final order granting the Penalty Offset, notify the Commission's counsel in this action and pay the amount of the Penalty Offset to the Securities and Exchange Commission. Such a payment shall not be deemed an additional civil penalty and shall not be deemed to change the amount of the civil penalty imposed in this proceeding. For purposes of this paragraph, a "Related Investor Action" means a private damages action brought against Respondent by or on behalf of one or more investors based on substantially the same facts as alleged in the Order instituted by the Commission in this proceeding.

By the Commission.

Vanessa A. Countryman
Secretary